



GERALD
SIMONDS

QUALITY POLICY

of

Gerald Simonds Healthcare Ltd

The company's objective is to satisfy and delight its customers by consistently achieving excellence in the supply of products and service, economically and within a safe environment and in compliance with all applicable requirements including the Code of Practice of the British Healthcare Trades Association.

This is achieved by maintaining an effective Quality Management System which fulfils the requirements of ISO 9001.

Directors and Managers are committed to ensuring customers' needs are fulfilled by reviewing documented feedback and by seeking and implementing a resolution of any concerns or complaints.

All Management and Staff are involved and committed to

- (a) working consistently within documented procedures complying with the requirements of the Standard as well as the relevant statutory and regulatory requirements; and
- (b) seeking constantly to improve the company's quality achievement by setting objectives and reviewing performance.

Revised HGS

January 2018



FS 35704
ISO 9001:2008